



NOMINATIONS



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The Spirit of Sodexo Awards are the UK and Ireland region's ultimate recognition programme.

The awards have evolved for 2022, and you'll see that we've simplified the categories - making it easier for you to nominate your region's stars.

This will be our first in-person awards ceremony since 2019. And, whilst we celebrated together virtually last year, we know that since then our teams have gone over and beyond in special ways, week-in, week-out. We are excited to hear all about the region's stand-out stars.

So, if you know someone who deserves recognition, you can submit your nomination via the form linked in this brochure, Sodexo_Net, the Poppulo app and Reward Hub.

The achievements and dedication of colleagues are what Sodexo UK & Ireland great. Please take the time to recognise colleagues and teammates. There's not many better ways to say 'thank you' than by nominating them for a Spirit of Sodexo Award.

Nominations close at 23:59 on Sunday 17 July 2022.

Good luck to everyone; get ready for another year of celebrating the region's stars!

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Key:



Single award



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KEY DATES

NOMINATION WINDOW

Opens: Monday 20 June 2022 | Closes: 23:59 on Sunday 17 July 2022

SEGMENT/DIVISIONAL JUDGING

Starts: Monday 25 July 2022 | Ends: Friday 19 August 2022

NATIONAL JUDGING

Starts: Monday 29 August 2022 | Ends: Friday 30 September 2022

EVENT DATE

Spirit of Sodexo – Wednesday 9 November 2022



TOP TIPS

A LOT OF EFFORT GOES INTO THE HUNDREDS OF NOMINATIONS WE RECEIVE EACH YEAR.

A good nomination is key to helping your nominee shine in front of the judges. Here are our top four tips for submitting a great nomination.

QUALITY, NOT QUANTITY

Putting the right amount and type of information in your nomination is key. Make sure your nomination is to the point, but includes the important details the judges will need to know to make their decision.

FOLLOW THE STAR

Take the judges on a journey using the **STAR** technique

Situation: give some context, describing the situation and what took place

Task: explain the task and the goal

Action: provide details about the action the nominee took

Result: summarise the impact and what was achieved.

CHECK THE CRITERIA

Make sure your entry covers the key points in the award criteria. Each category states exactly what the judges are looking for, so be sure to capture it all in your entry.

GIVE YOURSELF ENOUGH TIME

The nomination window is open for four weeks! Give yourself enough time to draft your entry and get it checked over before you submit it. Avoid leaving it until the final week to start the work.

If you need help, reach out to your segment coordinator. Their details can be found on [Sodexo_Net](#).



SERVICE SPIRIT

[NOMINATE NOW](#)



EXCELLENCE IN HEALTH AND SAFETY

At Sodexo, we pride ourselves on keeping each other safe, so the winner of the Excellence in Health and Safety award will be someone who has made the impossible, possible.

What we need to see is clear evidence of this person/team/site embedding a positive culture of health and safety in the place that they work and their area of responsibility.



EXCELLENCE IN FOOD SERVICES

This award celebrates the people who play their part in delivering excellence in this area each and every day.

Entries can include examples of outstanding personal or team performance despite challenges, service delivery that's consistently exceeded customer expectations, customer or client testimonials, menu innovation, or improving and adapting dining environments.



EXCELLENCE IN FACILITIES MANAGEMENT

This category recognises outstanding performance across key FM services: reception, security, housekeeping, cleaning, engineering, maintenance, fitness, helpdesk and laboratory services.

With new policies and procedures having been put in place over the past few years, nominees must have demonstrated delivery of their services with absolute compliance and strict adherence.

Judges will be looking to understand how the nominee has adapted to new regulations and client needs, whilst delivering the service to the highest standard.



SERVICE SPIRIT

[NOMINATE NOW](#)



EXCELLENCE IN CUSTOMER SERVICE

If you know someone, or a team, who've outshone this year when it comes to delivering customer service, then the judges need to know about them.

Make sure you provide detailed evidence where you can, such as satisfaction level statistics, customer testimonials, surveys, awards or assessments.



EXCELLENCE IN OPERATIONAL EFFICIENCY

To crown the winner of this award, the judges will need to understand how they achieved a successful result through operational delivery, teamwork, and leadership through the contract management and operational excellence (CMOE) framework and its associated tools (e.g. iPromise).

They'll want to see a clear solution pathway, from identification and understanding of the problem, through to solution design and delivery, to results and impact.

The measurement criteria will be based on evidence of methodical application. Of the CMOE process, skilled labour management techniques, and crucially, the financial improvement achieved.



TEAM SPIRIT

[NOMINATE NOW](#)



POSITIVE IMPACT

Has the name of an award ever been more fitting than this? Nominations in this category must reflect Sodexo's Social Value strategy ambitions and champion sustainable practices such as: removal of single-use plastics, promoting plant-based meals, active use of small and medium enterprises through procurement, actions to reduce carbon emissions, food waste reduction and training employees and clients on sustainable practices.

The activities worthy of the award can be big or small - it's the desire to make a difference, take action, lead the way and inspire others to make change that matters.

Your entry will need to outline how the initiative or activity was conceived, developed and implemented. If you can, support it with impact testimonials, facts, figures and results against any set contract, segment or regional targets.



SPIRIT OF INCLUSION

Inclusion is as important as ever and this award celebrates our commitment to fostering a diverse, equitable and inclusive culture where everyone feels valued and respected both within our workforce and the wider community.

Nominations can be made for individuals or teams at any level, who have acted as role models of inclusive behaviours. Maybe they're part of one of Sodexo's diversity and inclusion employee networks - PRIDE, Disability Origins, Generations, Sodexo Working Parents, SoTogether / SoTogether FM. Or maybe they've fostered inclusion as an individual or part of a team in other ways?

The judges will need to see clear examples and evidence that your nomination has gone the extra mile to promote diversity, provided opportunities or helped individuals from diverse groups to overcome barriers and maximise their potential. You can use long-term initiatives, one-off events or projects as examples.



TEAM SPIRIT

[NOMINATE NOW](#)



NURTURING TALENT

Have you witnessed someone doing an amazing job at helping others to develop and grow? Maybe it's someone who has shown you guidance in your role? Well, this award is to thank them.

Nominees at an operational level might be people who've dedicated time to developing apprentices, acted as mentors or devised learning programmes or pathways which benefit their colleagues or the business. Or they might be managers who have made a measurable difference to the business.



TEAM OF THE YEAR

This award will recognise a team that works flexibly and collaboratively, with a 'can-do' approach. It's open to both contract-based operational teams and department teams from central functions. Whether a team of two or 200, all that matters is your nomination shows a dream team in action.

Judges will want to see evidence of an effective partnership with the wider business, great communication, transparency, respect, diversity and solidarity, during a time when teamwork will have been put to the test.



SPIRIT OF PROGRESS

NOMINATE NOW



QUALITY OF LIFE AWARD

Improving quality of life will always remain at the heart of our business. Which is why we think it's important to celebrate this award and our commitment to improving outcomes for anyone

Your nomination can be an individual or team that has continued to build important and positive relationships with clients and consumers. Maybe they've found new and different ways to better serve clients and customers or they've put ideas into action, making innovations happen to create a safer or more efficient work environment for all.

The winner of this award will be able to raise issues and encourage new thinking as well as approach the client/Sodexo partnership with an entrepreneurial spirit. It's important that your nomination shows how a site or team has nurtured partnerships and achieved positive results and feedback from clients.



RISING STAR AWARD

Do you know someone who's been in their role for less than 12 months but has grown and developed incredibly quickly? Maybe they've seriously impressed those around them? Their energy, drive and desire to keep learning is clear to see. And it doesn't matter if they're a new recruit or a long serving employee in a new role.

Nominees will be assessed on grasping opportunities to develop and learn as well as demonstrating personal and professional curiosity. They'll be able to apply their skills and learning within their new role and be able to show how they've positively contributed to their contract or department. This award is all about living the Sodexo values.



SPIRIT OF PROGRESS AWARD

This award is for individuals, managers or teams who've delivered innovation or business improvement which has transformed a specific business area/contract, or the wider Sodexo organisation.

Entries need to show that your nominee has delivered a clear competitive advantage, improved overall financial performance, or has helped colleagues deliver better services and customer care.

The judges will need to see the approach taken, an analysis of the situation, how the approach was implemented, evidence of measurable improvement, and the impact and value it has.



SPIRIT OF PROGRESS

[NOMINATE NOW](#)



GROWTH AND RETENTION AWARD

The colleague or team whose innovation, client service or extra efforts resulted in a significant win for the business or the retention of a key contract.

The judges want clear evidence of the process that lead to the win or retention and how our values were lived to achieve the result.



LIFETIME ACHIEVEMENT AWARD

This award was inspired by, and named after Alan Tilley. Alan worked for Sodexo for more than 40-years and was awarded an OBE for his services to hospitality.

Every year at our Long Service Awards, we celebrate colleagues who have been in the company for 10, 20, 30 and 40-years, but this award crowns a long serving individual who has made outstanding contributions throughout their career.



LIVING OUR VALUES AWARD

This award is inspired by the incredible passion for people development and talent recognition of our late colleague and friend, Kathy Ridgard.

It's an award that recognises the pinnacle of service excellence, whether that's Food, FM or Customer Service, at our client sites each and every day.

We want to hear about someone who is the best-of-the-best. They'll be amazing with clients or customers. They'll truly personify the values of Sodexo. They'll make others' days brighter, and you can't help but notice their presence. If they stand out to you, be sure to tell us why they should stand out to us.



SPECIAL AWARDS

[NOMINATE NOW](#)



MANAGER OF THE YEAR

Managing a team can be challenging, particularly when the world has changed so much over the last few years.

This individual will be measured against key leadership targets, such as our company strategy, client and consumer centricity, operational efficiency, nurturing talent, anchoring corporate responsibility, empowerment and accountability, and measurement and improvement.

Beyond the technicalities, we'll be looking for someone who exemplifies all the Sodexo values and has the qualities a manager needs to lead.



EMPLOYEE OF THE YEAR

Which colleague could you not function without? You notice when they're not around and they are a key cog that keeps the wheels of your operation or department turning.

If someone comes to mind, then they should be your nominee. Over this last year, has someone gone above and beyond? Have they lived and breathed the Sodexo values? Do they put 100% into everything they do?

This person should be one in a million. A first-class team player, a real asset, a colleague others couldn't cope without.

The award is open to those at both frontline and managerial level, across contract-based site teams and our central functions. So be sure to point the judges in the direction of an outstanding ambassador for Sodexo and make it clear why they shine so brightly in your entry.



REGIONAL CHAIR'S SPECIAL AWARD

This award will be given to an individual or team because of their exceptional contribution in or out of the business.

This category is closed to nominations from colleagues, and will be decided by the Regional Chair and the Regional Leadership Committee.



THANK YOU